

# Deep Creek Docks Inc.

## Limited Warranty Information Updated January 2020

**Limited Warranty.** The company warrants the following to the **original owner** that its products are free from defects in material and workmanship as follows:

**Dock Frame:** (Deep Creek Docks Inc.)

Aluminum structure and welds – 8 years (Residential and Commercial use) \*\*Excludes all wear items such as hinge bolts, UHMW Bushings, UHMW Pipe Inserts, Vinyl Padding, Corners and Cleats.

**Floatation:**

- **STANDARD ACE Float Drum:** Polyethylene structure and expanded polystyrene foam – 15 years (Den Hartog Ind.) Your Den Hartog Industries Float Drum product is warranted against cracking, peeling, sloughing and deterioration from ultra-violet rays, while retaining its resiliency against bumps by watercraft under normal usage for fifteen (15) years from the proven date of purchase. More information available at <https://www.denhartogindustries.com/commercial-floats/>

**Decking:**

- **STANDARD TimberTech AZEK** – Coverage includes a Limited Lifetime Product Warranty and a 50-Year Limited Fade & Stain Warranty. (TimberTech) more information available at [www.timbertech.com/about-warranties/](http://www.timbertech.com/about-warranties/)  
**\*\*Warranty must be registered online by customer**
- **Wood** decking has **NO WARRANTY** expressed or implied.

**Accessories:**

- **Canopy Vinyl/Fabric** –RushCo: WeatherMAX or Hydrofend 5 year prorated. \*\*No Warranty on Aluminum Components through ShoreMaster
- **HydroPort Epic/Extreme** - HydroHoist®, LLC. (HydroHoist®) warrants, to the original retail purchaser (Consumer) only, that the HydroPort Epic/Extreme sold by HydroHoist® to you is free from defects in materials and/or workmanship. This limited warranty runs from the date of original installation (or without proof of installation, from three (3) months after the date of manufacture) for a period of five (5) years (12 months for commercial use) on HydroPort Epic/Extreme units and one (1) year on parts. More information available at [www.boatlift.com/product/hp-epic/](http://www.boatlift.com/product/hp-epic/)
- **ShorePort** – 8 years on Polyethylene structure (PolyDock Products) \*\*Labor only covered for 1 year **\*\*Warranty must be registered online by customer**
- **HydroHoist Lift** - HydroHoist®, LLC. warrants, to the original retail purchaser (Consumer) only, that the product sold by HydroHoist® to you is free from defects in materials and/or workmanship. This limited warranty runs from the date of original installation (or without proof of installation, from three (3) months after the date of manufacture) for a period of a) Ten (10) years on the Tanks b) Three (3) years on all other Lift Components c) One (1) year on Parts not purchased with lift. More information available at [www.boatlift.com/product/harborhoist/](http://www.boatlift.com/product/harborhoist/)
- **RhinoHoist Lift** – 8 years on Rotationally Molded Tank, 5 Year on Galvanized Steel structural components (RhinoHoist) \*\*Labor only covered for 3 years and 1 Year on FirstMate Controls. **NO WARRANTY** on Bushings, Hardware, Carpet, Wood and Chain.
- **Furniture Package: HomeCrest Limited Warranty**  
**\*\*Warranty MUST be Registered On Line By Customer**
- **JIF Dock Ladder** – 2 Year No Labor replacement against defects (JIF)
- **SunSetter Flagpole** – 5 Year No Labor against defects and workmanship (Sunsetter)
- **TitanSTOR Dock Box** – 10 Year No Labor manufacturer's warranty on structure (OMP)
- **Solar Lights** – 1 Year No Labor replacement against defects (Lake Lite Inc.)
- **All Wheel Kit Components** – **NO WARRANTY** expressed or implied.

**\*\*Please note that the items listed above may have restrictions in their warranty due to different circumstance and uses. Please visit the manufacturers websites for more information about their particular warranties and to register for them as needed.**

The company's obligations and liabilities under this warranty are limited to, at its sole option, repair or replacing defective products or issuing a credit for such goods found by examination of the company to be defective under normal use and service. No warranty liability whatever shall be attached to the company until the purchase price of the products have been paid for in full and is limited to replacement amount of that purchase price that was paid.

Any further warranty must be in writing and signed by an officer of the company. Hardware or other components not originally manufactured by the company are warranted only by the original manufacturer. The company will extend such warranty to its customers where applicable and this warranty is not transferable or assignable.

The limited warranty does not cover damage caused by circumstances outside the reasonable control of the company, including but not limited to, improper use, installation or removal, overloading, accident, neglect or harmful alteration or repairs made by others, damage by snow or ice, electrolysis, corrosion, natural expansion or contraction of deck surfaces caused by weather conditions, severe weather conditions or acts of God.